

Ewan Kean – Driving School Terms & Conditions

Tuition is only available if:

- You're aged 17 or over, or aged 16 or over and receive the higher rate of Disability Living Allowance (mobility component); and
- Hold a valid UK provisional driving licence
- Are legally entitled to drive in the UK
- You can read a number plate at a distance of 20.5 metres

Lessons

On your first lesson you must present me with a valid provisional licence.

You must always be in a fit state to drive and never be under the influence of alcohol / drugs. If I suspect you are not in a fit state, the lesson will be terminated and you will be charged. Always remember to inform me of any other changes that may affect your ability to drive.

Lesson payments

Lesson payments must be made 48 hours prior to each lesson, preferably by bank transfer (bank details will be provided before the first lesson). Or, if paying cash in car, at the beginning of the lesson. Block bookings must be paid for in full before the first lesson of that block takes place. Refunds will only be made in exceptional circumstances. Block bookings must be used within a 6 month period.

Prices may vary at any time with reasonable notice given.

The cost of pre-paid blocks is based on the lesson prices at the time of booking and this will be honoured for 6 months afterwards - irrespective of any price increase that may occur between the date of booking and when the lessons are taken. Any unused lessons remaining after 6 months have elapsed will be subject to any new lesson price increase applied prior to the lessons which shall become payable by you.

You can't sell or transfer lessons which have been purchased in your name to any other person.

Cancellation of lessons

If you want to cancel a lesson, a minimum of 48 hours prior notice has to be given. If you don't give at least 48 hours notice of cancellation you'll be charged for the lesson(s) concerned in full. If I need to cancel a lesson I will advise you as soon as I possibly can and will rearrange the lesson.

In the event of you having booked your driving test, the Driver and Vehicle Standards Agency (DVSA) requires you to give three clear working days to cancel your test. This may mean that you may lose your DVSA test fee if your instructor says you're not ready for your test within this three-day notice period.

If you fail to show for your lesson without any notice I will wait a maximum of ten minutes whilst trying to make contact by phone. If you don't show this will result in the full lesson being chargeable before your next lesson takes place.

If the weather is too severe to take a lesson I can re-arrange your lesson. The decision will be made considering your ability and any advice given by motoring organisations. If you decide to cancel at short notice due to weather and the conditions are suitable to drive, the lesson will be chargeable.

Penalties

Whenever you are driving in the school vehicle you will be under close supervision. However, I cannot be held responsible for any infringement of the law. Any fines that are incurred are the responsibility of the driver. I will of course endeavour to prevent these from occurring.

If you use my driving school vehicle for the practical test, you will be under close supervision from the examiner who will endeavour to intervene to stop any potential accidents happening. However, any damage to the car caused by driver negligence, and the subsequent costs to repair the vehicle, have to be met by you, the driver.

Practical tests

I will make every effort to help you reach a standard of driving that will enable you to pass your driving test, and you must try to maintain regular lessons otherwise your test date might have to be moved back to give you more time to prepare. The best way of passing the driving test is to be properly prepared. In the interest of road safety I reserve the right to withdraw the use of my car for tests booked without prior notice, if I think you may be unsafe and not up to test standard.

Punctuality

I will contact you if I am going to be late for your driving lesson. The time lost will be added to the end of the lesson if possible, or added to another lesson at a later date. If you are late for your lesson, then that time may be lost.

Holidays and Availability

I will give you advance notice of my holidays and days where I am unavailable. Please be sure to book in your first lesson after your holiday or break in tuition, and that will retain your place in the diary and maintains progress. If I do not hear from you for 3 weeks after your last lesson, your space in the diary cannot be held and you will be given the next available place on the waiting list.

My Code of Practice

How I will behave in my personal conduct and business dealings, including advertising my services and settling disputes are detailed on the link below.

<https://www.gov.uk/government/publications/driving-instructor-code-of-practice>

By taking driving lessons with Ewan Kean it is accepted that you have read and agree to these terms and conditions.